



X

First & Last Name

Sales Person

Street Address City State Zip

Date

Phone E-Mail Address

Estimated Repair Cost

- IPHONE TABLET LAPTOP
- SMARTPHONE IPAD MAC
- IPOD/MP3 ANDROID WINDOWS
- GPS SYSTEM WINDOWS FLASH/HARD DRIVE

MODEL

MAKE

ESN-IMEI

- Device Arrival Status** **Tested Working Condition** **Crushed-Bent** **Device Powers On** **Device Disabled**
Store Use Only Yes No Yes No Yes No Yes No

Device Problem.

- Broken glass or digitizer
- Broken LCD screen
- Back glass replacement
- Battery replacement
- Not reading sim card
- No Wi-Fi signal
- Install only (Customer supplied parts)
- Backlight logic
- Chiplevel repair
- FPC Connector
- Touch Freeze
- No loud speaker audio
- No ringer or alerts
- Not calling out
- Dropping calls
- Liquid damage
- No power
- Button or key pad
- Reframe
- Bootloop "Softbrick"
- Front camera not working
- Rear camera not working
- Not charging or broken charger port
- No audio in the speaker I can't hear anything
- No microphone people can't hear me talk
- Losing signal or no bars
- Data recovery
- Shortage or will not stay on
- Remove pattern lock or user password
- Reinstall IOS
- Carrier unlock device
- Cracked rear camera glass

OTHER DEVICE PROBLEMS

X **Pin** **Password** **Pattern**

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TERMS & CONDITIONS.

I am fully aware and understand that my device may need to be Wiped/Cleared/Master Reset. If the device is disabled.

I am fully aware and understand that repair can take longer than expected if told by the technician.

I am fully aware and understand if the device is NOT repairable I must pay _____ diagnosing and reassembly fee.

I am fully aware and understand that the repair warranty is only good for 30 days, only to the specific repair preformed.

I am fully aware and understand that any device left for over 30 days will be parted out or be recycled by Emergency Phone Repair.

FOR LIQUID DAMAGE REPAIRS ONLY

I am fully aware and understand that my device has Liquid/physical damage. Emergency Phone Repair LLC or the technician will not be held responsible in the event that my device dies or has a shortage or loss of any data or memory information in the repair process.

Customer approval required please sign here

X

Customer Signature

Date